



April 14, 2008

James Murray  
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To whom it may concern,

I would like to thank the TACcom team for their services in late winter 2008. From the inception of our vision to producing the final product, TACcom did an excellent job with our event. Even when we had a shake up corporately; TACcom rose to the occasion and made certain our event was a success and accommodated many last minute changes. A special thanks to Paul Gibson for his creativity and customer service skills.

With respect to the event itself, we received very favorable feedback from our audience. The skits were a great blend of humor and acting that kept the audience engaged, entertained and made the key training points so very clear. People were asking, "How do they know us so well?" "Which office do they work out of?"

For me personally, the unique interaction of pre-recorded video and on-stage live acting was a risk. I had hoped that it would go well and envisioned an 8 of 10. After experiencing it and realizing the impact following our event, I would score this method 10 out 10.

Thanks for a job well done TACcom.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. White", written over a white background.

David L. White  
Director of Quality & Customer Satisfaction



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