

Corporate Services and
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November 19, 2003

Mr. James Murray
Artistic Director
TACcom
PO Box 40096
RPO Marlee
Toronto, ON M6B 4K4

Dear Mr. Murray:

I want to thank you and your team at TACcom for helping to make our 2003 CSOD Connects event on November 7th such a success.

The feedback we have received from this year's event is excellent – 95% overall satisfaction rating from participants.

TACcom's professionalism and creativity through the development and delivery of the session played a key role in that achievement.

Thank you,



Maureen Adamson
Assistant Deputy Minister
Corporate Services and Organizational Development Division